

Steven J. Oberg

EDUCATION

M.S. in Library and Information Science, August 1991
University of Illinois at Urbana-Champaign

A.B. in Liberal Arts and Sciences (History Major/German Minor), January 1990
University of Illinois at Urbana-Champaign

EXPERIENCE

[Major global healthcare company]

Information Scientist - Library Systems (May 2006 to Present)

Oversee all aspects of the integrated library system and link resolver system and supporting software including the development, maintenance, and enhancement of these systems; serve as liaison to professional organizations for management of industry standards, system specifications and optimization of systems; manage systems-related projects as assigned; supervise staff responsible for providing and maintaining lifecycle information about online and print collections including metadata, fiscal information, and collection analysis; provide technical and customer support for collections users; serve as primary contact with vendors providing library systems software; actively monitor industry trends and collaborate with other information-related groups within and outside of the library.

Endeavor Information Systems, Inc.

Business Analyst (September 1999-January 2002; September 2005-April 2006)

Research and determine system requirements for entire software suite developed for academic research libraries, including Voyager, Meridian, and ENCompass; maintain detailed understanding of current functionality; write specifications for database, interface, and application functionality; document current and intended functionality and design decisions for internal use; write and proofread various scripts as needed; maintain and update data dictionary and ER diagrams; assist other areas of company including Documentation, Quality Assurance, Product Management, and Customer Support in trouble-shooting software functionality and library processes; interface with programmers and other staff; participate in user task forces and customer development projects; maintain awareness of industry trends.

Taylor University

Electronic Resources Librarian (February 2002-August 2005)

Responsible for electronic resources management for the Zondervan Library, including budget, access, maintenance, and user instruction; manage technical issues and design regarding websites for the Zondervan and Calvin H. English (Ft. Wayne campus) libraries; oversee web application development including locally developed Electronic Resource Management system; develop and implement problem-solving for systems hardware and software applications throughout the Library, including the integrated library system (Ex Libris Aleph 500), Taylor University's OpenURL service (Ex Libris SFX), and its library portal implementation (Ex Libris MetaLib); serve as Taylor University's main contact for consortial system administration and electronic resource purchases; manage all aspects of serials including budget, vendor selection, check-in,

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and access; assist with in-person reference; and engage in collection development work as liaison to various academic departments.

University of Illinois at Urbana-Champaign, Graduate School of Library and Information Science

Visiting Lecturer (August 2003-Present)

Design and teach online, graduate-level course on technical services functions (acquisitions, cataloging, serials, preservation, and systems) in libraries and information centers.

The University of Chicago

Head of Copy Cataloging and Electronic Resources Coordinator (January 1998-August 1999)

For 40% time perform same duties and responsibilities as Head, Bibliographic Control (described below); for 60% time, coordinate implementation and managed day-to-day operations of department's systems hardware and software, including desktop PCs and network applications; lead development and management of metadata initiatives in department; develop policies and guidelines for monographic electronic resources cataloging; manage several technical services-related nodes on Library's web server; investigate and implement electronic cataloging software tools; serve as Technical Services Division representative in Library-wide digital library initiatives; investigate and implement vendor-supplied electronic services for monographic cataloging; coordinate OCLC operations.

Head, Bibliographic Control (April 1995-December 1997)

Manage section of the Cataloging Department responsible for monographic copy cataloging activities; supervise paraprofessional staff of 10 FTE; serve as authority on bibliographic control issues for monographs; responsible for interviewing, hiring, and training staff; establish priorities for the section, as well as evaluate and manage workflow and copy cataloging standards; resolve complex copy cataloging issues as they arise; assist with planning and policy development for the department; perform original cataloging duties as time permitted, including contributions to national cooperative cataloging activities such as NACO.

Serials Cataloger (January 1992-March 1995)

Catalog and classify serial publications in all formats and in all languages except Chinese, Japanese, and Korean according to CONSER standards for full level cataloging; utilize AACR2R, LCRIs, CONSER Editing Guide, CONSER Cataloging Manual, and other pertinent sources as needed to solve complex cataloging problems; also utilize resource files such as locally mounted LC MARC tapes and the LC Name Authority File, OCLC, and local paper files as needed; perform all relevant authority work including contribution of name and series authority records to NACO; serve as team leader responsible for managing work of paraprofessional copy cataloger, involving hiring, training, evaluating, and revising team member's work.

Cataloging Intern (1/4 time) (August 1993-July 1994)

Learn procedures and workflow of Cataloging Department; catalog and classify regular print monographs, cartographic materials, rare books and manuscripts, and music in a broad array of Western European languages; gain familiarity with reference tools pertinent to monographic

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cataloging; input original records directly into OCLC; contribute cataloging records to NCCP (now BIBCO), and also contribute name and series authority records to NACO; correct or upgrade existing copy through the OCLC Enhance program.

University of Illinois at Urbana-Champaign

Graduate Assistant, Latin American Library Services Unit (January 1990-December 1991)

Assist with research activities of Unit Head; create subject-oriented research guides to the library's collection; provide reference service to faculty and students in absence of Unit Head; perform online database searching of OCLC and LCS/FBR (components of UIUC's online catalog); created order records; implement and maintain computer applications within Unit; assist with preparation of research and administrative reports.

PROFESSIONAL ACTIVITIES

Special Libraries Association, 2007-Present.

- Member, Information Technology Division, Blogging Section
- Team member for IT Division, Blogging Section blog

North American Serials Interest Group (NASIG), 1991-Present.

- Library School Outreach Committee, 2007/08.
- Continuing Education Committee, 2007/08.
- Program Planning Committee, 2003/04.
- Nominations and Elections Committee, 2001/02.
- Chair, Bilingual Focus Group, 2000.
- Vice-President/President-Elect, 1997/98, President, 1998/99, Past President, 1999/00.
- Co-chair, Catalogers' Discussion Group, 1996-1997.
- NASIG Listowner and Moderator of NASIG-L, 1995-1997.
- Electronic Communications Committee, 1994; co-chair, 1995-1997.
- Task Force on Electronic Access, 1995-1996.

Lexis-Nexis Academic Universe Content Advisory Committee, 2002-2005.

Association of Christian Librarians (ACL), 2002-2003.

American Society for Information Science & Technology (ASIS), 2002-2003.

Association of Library Collections and Technical Services (ALCTS), Serials Section and Cataloging and Classification Section, 1994-2001.

- Cataloging & Classification Section Policy & Research Committee, 1999-2001.
- Serials Section Nominating Committee, 1999.
- Serials Section Policy & Research Committee, 1995-1998.
- Creator and maintainer of web-version of bibliography on research topics in serials.

Library and Information Technology Association (LITA), 1995-2001.

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- Chair, LITA/ALCTS Technical Services Workstation Interest Group, 1997-1998.
- Member, LITA Deputy Executive Director Search Committee, 1998.

Serials Review, Editor, "Bits & Bytes" column, 2002-2005.

Library Collections, Acquisitions, and Technical Services, Editorial Board, 1999-2000.

Advisory Group, CONSER Serials Cooperative Cataloging Training Program, 1999-2000.

Program for Cooperative Cataloging, Standing Committee on Automation, 2000-2001.

SELECTED PRESENTATIONS

"Report Writing Building Blocks, Session II." Co-presented with Sherri Parker, DePauw University and Richard Lammert, Concordia Theological Seminary. March 4 and 16, 2005, DePauw University and Taylor University-Ft. Wayne.

"Report Writing Building Blocks, Session I." Co-presented with Sherri Parker, DePauw University and Richard Lammert, Concordia Theological Seminary. December 7 and 10, 2004, DePauw University and Taylor University-Ft. Wayne.

"Different Solutions for Handling E-Journals." European Voyager Users Group Meeting, June 28-29, 2001, Stockholm University, Stockholm, Sweden.

"E-Journals and Library Management Systems: What Librarians Want, What Systems Can Offer." 24th UKSG Annual Conference and Exhibition, April 2-4, 2001, Heriot-Watt University, Edinburgh, Scotland.

"Digital vs. Traditional Resources in Academic Libraries: Strategies for Integration." EnLine@99, October 1999, ITESM, Monterrey, Mexico.

"Making Sense of a Mixed Situation: Practical Considerations for Providing Access to Web Resources." IX Transborder Library Forum/Foro Transfronterizo de Bibliotecas, March 1999, CETYS Universidad, Mexicali, B.C., Mexico.

Co-presenter, "Current Tools/Emerging Technologies for Advanced Web Authors: CGI, Java, Stylesheets, and More." NASIG 12th annual conference, May 1997, University of Michigan at Ann Arbor.

Co-presenter, "What's In It For Us? Internet Use in Technical Services." NASIG 10th annual conference, June 1995, Duke University.

Numerous invited seminar presentations at the University of Illinois at Urbana-Champaign Graduate School of Library and Information Science, for their Technical Services Functions class.

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SELECTED PUBLICATIONS

"Which Route Do I Take? A Viewpoint on Locally-Developed vs. Commercially Available Journal Management Solutions," in *Serials Review*, vol. 30, issue 2 (Summer 2004), pp. 122-126.

"Open Source Software: An Introduction from a Serialist's Perspective," in *Serials Review*, vol. 29, issue 1 (Spring 2003), pp. 36-39.

"Lessons in Leadership: Practical Ideas for Growing Your Library Career," invited article for *LIScareer.com*, April 2002.

Special assistant to author Priscilla Shontz and her book, *Jump Start Your Career in Library and Information Science*, Scarecrow Press, 2001.

Co-editor (with Ann Ercelawn, Vanderbilt University) of two-part special section on *Cataloging Trends for Library Collections, Acquisitions, and Technical Services*, vol. 24, nos. 1-2.

Review of NASIG workshop "Electronic Dream Catchers and Spinning Charlotte's Web: Using and Maintaining World Wide Web Services." In *Proceedings of NASIG 10th annual conference and in Serials Librarian*.

CONTINUING EDUCATION

"Software Systems Analysis and Design: Methods and Tools." Learning Tree International, July 24-27, 2001.

"Introduction to Oracle: SQL and PL/SQL." Oracle Education, January 8-12, 2001.

"Effective Technical Writing." American Management Association, March 27-29, 2000.

SKILLS AND ABILITIES

- Excellent writing, verbal, and organizational skills.
- High level knowledge of SQL and UNIX.
- Significant data modeling experience, including creation/maintenance of ER diagrams.
- Extensive training experience, including training for cataloging and technology.
- Significant experience with CSS, JSP, and XML.
- Interest in and expanding knowledge of metadata standards including Dublin Core, EAD, TEI, and MODS.
- Proficiency in reading German, along with some speaking ability; good reading knowledge of Spanish; bibliographic knowledge of Portuguese, French, and Italian.

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- Extensive experience with Windows-based PCs and Apple Macintosh PC hardware and software, especially Windows XP and OS X environments.
- Successful grant-writing experience.

AWARDS

- 1999 Leadership Award, University of Illinois Graduate School of Library and Information Science Library School Alumni Association
- 1991 NASIG Student Grant

REFERENCES

Available upon request.